

LOCAL RESOURCES: Services Available 24/7

Non-Emergency Dispatch, 608-255-2345

The non-emergency police service.

General

The United Way, Dial 211 or 877-947-2211

Community resource specialists; inc. food, housing, physical & mental health care, etc.

Domestic Abuse & Sexual Violence

Domestic Abuse Intervention Services (DAIS), 608-251-4445 24/7 Helpline; consulting with victims of domestic abuse, resources, encouragement & advice.

Rape Crisis Center, 608-251-7273, Línea de Ayuda 608-258-2567 24/7 Helpline; support and advocacy for survivors of sexual assault, non-emergency support 608-251-5126

Homeless Youth Assistance

Briarpatch Youth Services, 608-251-1126

Support for at-risk youth; safety, housing, mental health, etc.

Mental Health

Journey Mental Health Crisis Hotline, 608-280-2600

Mental health crisis support and suicide prevention hotline; may bring police backup.

Additional Non-Emergency Services

General

Greater Madison Resource Center (GMRC), 608-770-1174

Email: gmrcmadison@gmail.com

Homeless Assistance:

Friends of the State Street Family, 608-535-9694

Voice to Text Outreach Line (response usually received within 24 hours)

<https://www.madcityhomelessresourceguide.com/resource-list>

Dane County Housing Resource line, 855-510-2323

Miscellaneous

Centro Hispano, 608-255-3018

Leading social service provider for Latinos in Dane County
(Available Mon-Fri • 8am-5pm; Sat • 8am-4pm)

The Parent Stress-line, 608-241-2221

Provides an anonymous listening line for parents experiencing stress.
(Available 365 days a year • 8am to 10pm)

Aging and Disability Resource Center, 608-240-7400

(Available Mon-Fri • 7:45am to 4:30pm)

Compiled by the DMNA Anti-Racism Committee | 2020

For more information visit www.dmna.org

When to Call 911: Making A Safe and Just Choice

The purpose of this guide is to reduce the number of times the police are called unnecessarily. We hope that by providing you with this information we will reduce the burden on the police force and reduce the number of times that people engage with the police unnecessarily.

Many of us believe Dudgeon Monroe to be a safe neighborhood. However, not all of us enjoy the same sense of security. Calling the police more than necessary can bring unintentional danger —and potential loss of life and liberty —to people of color, in particular Black people.

No one wants to contribute to further injustice, especially in Dane County, where racial disparities are the worst in the nation. We also do not want to overuse the police, when there may be more effective options. But, rarely do we know where else to turn, when there is a problem.

We hope this guide will help us all discern when to invite police into our neighborhood and when to call upon other community resources. We can transform our sense of safety by building trusted networks of mutual aid that allow us to better handle conflicts.



When to Call 911: Making a Safe and Anti-Racist Choice

Before You Dial - Take A Moment To Ask Yourself...



- 'Is there an immediate threat to life or safety?'
 - 'Is this only an inconvenience?'
 - 'If I am fearful, what is the source of my fear?'
 - 'Am I reacting to this fear based on assumptions that may not be accurate?'
 - 'If I imagine changing the race of the person that I see as "suspicious" or involved in disruptive or dangerous behavior, would I come to the same conclusion?'
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Ways to Keep Yourself & Others Safe

Follow basic safety guidelines:

- *Keep your car and house doors locked and your valuables out of sight*
- *Develop a list of close contacts that you can call for support*
- *Make sure somebody knows your location when you go out alone*
- *Make sure you and your children know their neighbors and feel comfortable asking them for help*

DO NOT CALL THE POLICE IN THESE TYPES OF SITUATIONS

STOP



A Person You Do Not Know Walking, Biking, Running, or Driving Through the Neighborhood. Not recognizing someone does not automatically make them a 'suspicious person.'

Garbage Picking On The Curb. This is not illegal. Once trash is on the curb, it is considered abandoned.

Soliciting Door-to-Door. If you prefer not to be disturbed, consider putting a "no solicitation" sign on your door or simply do not open the door. All solicitors working for either a non-profit or for-profit organization need a city permit and should be prepared to show ID.

Parking On Your Street For Up To 48 Hours (even if sleeping in the car). This is not illegal, unless your street has limited hours for parking.

People Running Through Backyards, Partying, etc. Consider having a conversation with them, ask them to disperse if they are bothering you or simply be present by walking by them.

SEEK ALTERNATIVE ASSISTANCE IN THESE TYPES OF SITUATIONS

CONSIDER



Someone Sleeping in a Public Place; Someone Asking For Food Or Money. Contact homeless assistance services or 211.

Door-to-Door Solicitation by Minors: Child(ren) under 12 selling items on behalf of a business or child(ren) under nine fundraising without an adult accompaniment may suggest a scam. Call the non-emergency dispatch.

Someone In Distress. For non life-threatening incidents, call the appropriate specialist organization (see list of Local Resources). When in doubt, call the non-emergency police dispatcher.

Other Incidents Not Impacting Life or Safety. Call the non-emergency police dispatcher.

GO



ONLY CALL 911 IN THESE TYPES OF SITUATIONS

Call 911 when there is a clear, IMMEDIATE THREAT to the life and safety of self or others.